

## A

Abdominal Injury  
 Abdominal Pain - Female  
 Abdominal Pain - Male  
 Acne  
 Aggressive and Destructive Behavior  
 Altitude Sickness  
 Anaphylaxis  
 Animal Bite  
 Anxiety and Panic Attack  
 Arm Injury  
 Arm Pain  
 Asthma  
 Athlete's Foot

## B

Back Injury  
 Back Pain  
 Bed Bug Bite  
 Bee or Yellow Jacket Sting  
 Behavior Problems (Age 1-5)  
 Blisters  
 Bluish Skin or Body Part (Cyanosis)  
 Body Piercing Questions  
 Boil (Skin Abscess)  
 Bottle-fed Weaning Questions  
 Bottle-feeding Questions  
 Breast Symptoms (Female) - After Puberty  
 Breast Symptoms (Female) - Before Puberty  
 Breast Symptoms (Male)  
 Breastfeeding - Baby Questions  
 Breastfeeding - Mother's Breast Symptoms or Illness  
 Breastfeeding - Mother's Medicines and Diet  
 Breastfeeding - Weaning Questions  
 Breath-Holding Spell  
 Breathing Difficulty (Respiratory Distress)  
 Bronchiolitis Follow-Up Call

Burns

## C

Cast Symptoms and Questions  
 Cellulitis on Antibiotic Follow-Up Call  
 Chest Injury  
 Chest Pain  
 Chickenpox - Diagnosed or Suspected  
 Chickenpox or Shingles Exposure  
 Child Abuse Suspected  
 Choking - Inhaled Foreign Body  
 Chronic or Complex Diseases  
 Circumcision Problems  
 Cold Sores (Fever Blisters)  
 Colds  
 Concussion Follow-up Call  
 Confusion - Delirium  
 Constipation  
 Contraception - Birth Control Pills  
 Contraception - Birth Control Shot (Depo)  
 Contraception - Emergency  
 Contraception - Implant  
 Contraception - IUD  
 Cough  
 COVID-19 - Diagnosed or Suspected  
 COVID-19 - Exposure  
 COVID-19 Vaccine Reactions and Questions  
 Cracked or Dry Skin  
 Cradle Cap  
 Croup  
 Croup on Steroid Follow-up Call  
 Crying - 3 Months and Older  
 Crying - Before 3 Months Old

## D

Depression  
 Diaper Rash  
 Diarrhea  
 Diarrhea Diseases From Travel  
 Diarrhea on Antibiotics

Dizziness  
 Drowning or Submersion Event

## E

Ear - Congestion  
 Ear - Discharge  
 Ear - Foreign Body  
 Ear - Pulling At or Rubbing  
 Ear - Swimmer's  
 Ear Infection Follow-up Call  
 Ear Injury  
 Ear Piercing Questions  
 Earache  
 Earwax Buildup  
 Eating Problems  
 Ebola Exposure  
 Eczema Follow-Up Call  
 Eye - Allergy  
 Eye - Chemical In  
 Eye - Foreign Body  
 Eye - Pus Or Discharge  
 Eye - Red Without Pus  
 Eye - Swelling  
 Eye Injury

## F

Face Swelling  
 Fainting  
 Feeding Tube Questions  
 Fever - 3 Months or Older  
 Fever Before 3 Months Old  
 Fifth Disease  
 Finger Injury  
 Fingernail Infection  
 Fire Ant Sting  
 Fluid Intake Decreased  
 Food Allergy - Diagnosed  
 Food Reactions - General  
 Foreskin Care Questions  
 Frostbite and Cold Exposure

## G

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Genital Injury - Female

Genital Injury - Male

## H

Hair Loss

Hand-Foot-Mouth Disease

Head Injury

Headache

Heart Rate and Heart Beat Questions

Heat Exposure (Heat Exhaustion and Heat Stroke)

Heat Rash

Hernia - Umbilical

Hiccups

Hives

Hoarseness

Hot Tub Dermatitis

Human Bite

## I

Immunization Reactions

Impetigo (Infected Sore)

Infection Exposure Questions

Infection on Antibiotic Follow-up Call

Influenza (Flu) - Seasonal

Influenza (Flu) Exposure

Influenza (Flu) Follow-Up Call

Information Only Call - No Triage

Insect Bite

## J

Jaundice - Child or Teenager

Jaundice - Newborn

Jellyfish Sting

## L

Leg Injury

Leg Pain

Lice

Low Body Temperature Questions

Lymph Nodes - Swollen

## M

Measles - Diagnosed or Suspected

Measles Exposure

Medication - Refusal to Take

Medication Question Call

Menstrual Cramps

Menstrual Period - Missed or Late

Mononucleosis Follow-Up Call

Mosquito Bite

Mosquito-Borne Diseases From Travel

Motion Sickness

Mouth Injury

Mouth Ulcers

## N

Nasal Allergies (Hay Fever)

Nausea

Neck Injury

Neck Pain or Stiffness

Newborn (Up to 3 Months) Acts Sick

Newborn Appearance Questions

Newborn Rashes and Birthmarks

Newborn Reflexes and Behavior

Newborn Urine - Pink or Brick-dust

No Contact or Duplicate Contact Call

No Protocol Available

Nose - Foreign Body

Nose Injury

Nosebleed

## P

Penis-Scrotum Symptoms - After Puberty

Penis-Scrotum Symptoms - Before Puberty

Pinworms

Pneumonia Follow-Up Call

Poison Ivy - Oak - Sumac

Poisoning

Psychosocial Problems

Puncture Wound

## R

Rash - Amoxicillin or Augmentin

Rash - Widespread on Drugs

Rash or Redness - Localized

Rash or Redness - Widespread

Recent Medical Visit for Illness Follow-up Call

Recent Medical Visit for Injury Follow-up Call

Rectal and Anus Symptoms

Ringworm

Roseola

## S

Scabies Follow-Up Call

Scarlet Fever Suspected

Scorpion Sting - North America

Scrotum Swelling or Pain

Seizure With Fever

Seizure Without Fever

Sexual Abuse Suspected

Sinus Infection Follow-up Call

Sinus Pain or Congestion

Skin - Lump or Localized Swelling

Skin Foreign Body

Skin Glue Questions

Skin Injury - Bruises - Cuts and Scrapes

Sleep Increased

Sleep Problems - Child Sleeps in a Bed

Sleep Problems - Child Sleeps in a Crib

Sleep Problems - Parasomnias and Nightmares

Smoke and Fume Inhalation

Snakebite - North America

Solid Food (Baby Food) Questions

Sore Throat

Spells

Spider Bite - North America

Spitting Up (Reflux)

Splint Symptoms and Questions

STI Exposure or Questions

Stools - Blood In

Stools - Unusual Color

Strep Throat Exposure

Strep Throat Infection Follow-Up Call

Sty

Substance Use or Problems

Suicide Concerns

Sunburn

Suture or Staple Questions

Swallowed Foreign Body

Swallowed Harmless Substance

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Swimmer's Itch - Lakes and Ocean

## **T**

Tailbone Injury

Tear Duct Blocked

Teething

Thrush

Tick Bite

Toe Injury

Toenail - Ingrown

Toilet Training Problems

Tooth Injury

Toothache

## **U**

Umbilical Cord - Bleeding

Umbilical Cord - Delayed or Early Separation

Umbilical Cord - Discharge or Infected

Urinary Tract Infection Follow-Up Call

Urination - All Other Symptoms

Urination - Wetting (Enuresis)

Urination Pain - Female

Urination Pain - Male

Urine - Blood In

Urine - Unusual Color or Odor

## **V**

Vaginal Bleeding - After Puberty

Vaginal Bleeding - Before Puberty

Vaginal Itching (Irritation) - Before Puberty

Vaginal Symptoms or Discharge - After Puberty

Vaginal Symptoms or Discharge - Before Puberty

Vomiting on Meds

Vomiting With Diarrhea

Vomiting Without Diarrhea

## **W**

Warts

Weakness (Generalized) and Fatigue

Wheezing - Other Than Asthma

Whooping Cough Exposure

Worms - Other Than Pinworms

Wound Infection Suspected