

9

911 Symptoms

A

Abdomen Bloating and Swelling

Abdominal Injury

Abdominal Pain - Female

Abdominal Pain - Male

Abdominal Pain - Menstrual Cramps

Abdominal Pain - Upper

Abortion - Threatened Miscarriage
Follow-up Call

Alcohol Use and Problems

Anaphylaxis

Animal Bite

Ankle and Foot Injury

Ankle Pain

Ankle Swelling

Anxiety and Panic Attack

Arm Injury

Arm Pain

Asthma Attack

Athlete's Foot

B

Back Injury

Back Pain

Bee or Yellow Jacket Sting

Blood and Body Fluid Exposure

Blood Pressure - High

Blood Pressure - Low

Boil (Skin Abscess)

Breast Symptoms

Breathing Difficulty

Bruises

Burns

C

Cast Symptoms and Questions

Cellulitis on Antibiotic Follow-up Call

Chest Injury

Chest Pain

Cold Sores (Fever Blisters)

Colonoscopy Symptoms and
Questions

Common Cold

Concussion (mTBI) Less Than 14
Days Ago Follow-Up Call

Confusion - Delirium

Constipation

Contraception - Birth Control Pills -
Combined

Contraception - Birth Control Pills -
Progestin-Only Pills (POPs)

Contraception - Birth Control Shot
Symptoms and Questions

Contraception - Emergency

Contraception - Implant Symptoms
and Questions

Contraception - IUD Symptoms and
Questions

Cough

Cough - Chronic

Coughing Up Blood

COVID-19 - Diagnosed or Suspected

COVID-19 - Exposure

COVID-19 - Persisting Symptoms
Follow-up Call

COVID-19 - Vaccine Questions and
Reactions

Cuts and Lacerations

D

Dental Procedure Antibiotic
Prophylaxis

Depression

Diabetes - High Blood Sugar

Diabetes - Low Blood Sugar

Diarrhea

Difficult Call

Dizziness

Domestic Violence

E

Ear - Congestion

Ear - Discharge

Ear - Foreign Body

Ear - Swimmer's

Ear Injury

Ear Piercing Symptoms and Questions

Earache

Earwax

Ebola Exposure

E-Cigarettes and Vaping Symptoms
and Questions

Elbow Injury

Elbow Pain

Elder or Vulnerable Adult Abuse

Eye - Allergy

Eye - Chemical In

Eye - Foreign Body

Eye - Pus or Discharge

Eye - Red Without Pus

Eye Injury

Eye Pain and Other Symptoms

Eyelid Swelling

F

Face Injury

Face Pain

Face Swelling

Fainting

Falls and Falling

Fever

Finger Injury

Finger Pain

Flank Pain

Foot Pain

Frostbite

G

Genital Injury - Female

Genital Injury - Male

H

Hand and Wrist Injury

Hand and Wrist Pain

Head Injury

Headache

Hearing Loss or Change

Heart Rate and Heartbeat Questions	Motor Vehicle Accident	Pregnancy - Decreased or Abnormal Fetal Movement
Heat Exposure (Heat Exhaustion and Heat Stroke)	Mouth Injury	Pregnancy - Fall
Hernia	Mouth Pain	Pregnancy - Fever
Hip Injury	Mouth Symptoms	Pregnancy - Headache
Hip Pain	Mpox - Diagnosed or Suspected	Pregnancy - Labor
HIV Exposure	Mpox - Exposure	Pregnancy - Labor - Preterm
Hives	Muscle Aches and Body Pain	Pregnancy - Leg Swelling and Edema
Hoarseness	Muscle Jerks - Tics - Shudders	Pregnancy - Morning Sickness (Nausea and Vomiting of Pregnancy)
Human Bite	N	Pregnancy - Rupture of Membranes Suspected
I	Nasal Allergies (Hay Fever)	Pregnancy - Urination Pain
Immunization Reactions	Nausea	Pregnancy - Vaginal Bleeding Greater Than 20 Weeks EGA
Infection on Antibiotic Follow-up Call	Neck Injury	Pregnancy - Vaginal Bleeding Less Than 20 Weeks EGA
Influenza (Flu) - Seasonal	Neck Pain or Stiffness	Pregnancy - Vaginal Discharge
Influenza (Flu) Exposure	Needlestick	Pregnancy - Vision Loss or Change
Influenza (Flu) Follow-Up Call	Neurologic Deficit	Pubic Lice
Information Only Call - No Triage	No Contact or Duplicate Contact Call	Puncture Wound
Insect Bite	No Protocol Available	R
Insomnia	Nose Injury	Rash - Widespread On Drugs
Itching - Localized	Nosebleed	Rash or Redness - Localized
Itching - Widespread	O	Rash or Redness - Widespread
IV Not Running or Running Slowly	Oxygen Monitoring and Hypoxia	Recent Medical Visit for Illness Follow-up Call
IV Site and Other Symptoms	P	Recent Medical Visit for Injury Follow-up Call
J	Pelvic Pain - Female	Rectal Bleeding
Jock Itch	Penis and Scrotum Symptoms	Rectal Symptoms
K	Poison Ivy - Oak - Sumac	S
Knee Injury	Poisoning	Scorpion Sting - North America
Knee Pain	Post-Hospitalization Follow-up Call	Scrotum Pain
Knee Swelling	Post-Op Incision Symptoms and Questions	Scrotum Swelling
L	Post-Op Symptoms and Questions	Seizure
Leg Injury	Postpartum - Breast Pain and Engorgement	Sexual Assault or Rape
Leg Pain	Postpartum - Breastfeeding Protocol Selection	Shingles (Zoster)
Leg Swelling and Edema	Postpartum - Depression	Shoulder Injury
Lymph Nodes - Swollen	Postpartum - Fever	Shoulder Pain
M	Postpartum - Vaginal Bleeding and Lochia	Sinus Infection on Antibiotic Follow-up Call
Measles - Diagnosed or Suspected	Pregnancy - Abdomen Injury	Sinus Pain or Congestion
Measles Exposure	Pregnancy - Abdominal Pain Greater Than 20 Weeks EGA	Skin Foreign Body
Medication Question Call	Pregnancy - Abdominal Pain Less Than 20 Weeks EGA	Skin Glue Questions
Medication Refill and Renewal Call	Pregnancy - Back Pain	Skin Injury
Menstrual Period - Missed or Late		
MERS Exposure		
Mosquito Bite		

Skin Lesion - Moles or Growths
Skin Lump or Localized Swelling
Smoking - Tobacco Use and Problems
Sore Throat
Sores
Spider Bite - North America
Splint Symptoms and Questions
STI Exposure
Strep Throat Test Follow-Up Call
Sty
Substance Use and Problems
Suicide Concerns
Sunburn
Suture or Staple Questions
Swallowing Difficulty

T

Tick Bite
Tinnitus
Toe Injury
Toe Pain
Toenail - Ingrown
Tooth Injury
Toothache
Transgender Health Concerns and Questions
Traumatic Brain Injury More than 14 Days Ago Follow-up Call

U

Urinalysis Results Follow-Up Call
Urinary Catheter (e.g., Foley) Symptoms and Questions
Urinary Symptoms
Urinary Tract Infection on Antibiotic Follow-up Call - Female
Urination Pain - Female
Urination Pain - Male
Urine - Blood In

V

Vaginal Bleeding - Abnormal
Vaginal Bleeding - Postmenopausal
Vaginal Discharge
Vaginal Symptoms
Vision Loss or Change
Vomiting

Vomiting Blood
Vulvar Symptoms

W

Weakness (Generalized) and Fatigue
Wound Infection on Antibiotic Follow-up Call
Wound Infection Suspected

Z

Zika Virus Exposure