

Alphabetical Index

Office Hours Telephone Triage Protocols | Adult | 2022

9

911 Symptoms

A

Abdominal Injury

Abdominal Pain - Female

Abdominal Pain - Male

Abdominal Pain - Menstrual Cramps

Abdominal Pain - Upper

Abortion - Threatened Miscarriage
Follow-up Call

Alcohol Use and Problems

Anaphylaxis

Animal Bite

Ankle and Foot Injury

Ankle Pain

Ankle Swelling

Anxiety and Panic Attack

Arm Injury

Arm Pain

Asthma Attack

Athlete's Foot

B

Back Injury

Back Pain

Bee or Yellow Jacket Sting

Blood and Body Fluid Exposure

Blood Pressure - High

Blood Pressure - Low

Boil (Skin Abscess)

Breast Symptoms

Breathing Difficulty

Bruises

Burns

C

Cast Symptoms and Questions

Cellulitis on Antibiotic Follow-up Call

Chest Injury

Chest Pain

Cold Sores (Fever Blisters)

Common Cold

Concussion (mTBI) Less Than 14
Days Ago Follow-Up Call

Confusion - Delirium

Constipation

Contraception - Birth Control Pills -
Combined

Contraception - Birth Control Pills -
Progestin-Only Pills (POPs)

Contraception - Birth Control Shot
Symptoms and Questions

Contraception - Emergency

Contraception - Implant Symptoms
and Questions

Contraception - IUD Symptoms and
Questions

Cough

Cough - Chronic

Coughing Up Blood

COVID-19 - Diagnosed or Suspected

COVID-19 - Exposure

COVID-19 - Persisting Symptoms
Follow-up Call

COVID-19 - Vaccine Questions and
Reactions

Cuts and Lacerations

D

Dental Procedure Antibiotic Prophylaxis

Depression

Diabetes - High Blood Sugar

Diabetes - Low Blood Sugar

Diarrhea

Dizziness

Domestic Violence

E

Ear - Congestion

Ear - Discharge

Ear - Foreign Body

Ear - Swimmer's

Ear Injury

Ear Piercing Symptoms and Questions

Earache

Earwax

Ebola Exposure

E-Cigarettes and Vaping Symptoms
and Questions

Elbow Injury

Elbow Pain

Elder or Vulnerable Adult Abuse

Eye - Allergy

Eye - Chemical In

Eye - Foreign Body

Eye - Pus or Discharge

Eye - Red Without Pus

Eye - Swelling

Eye Injury

Eye Pain and Other Symptoms

F

Face Injury

Face Pain

Face Swelling

Fainting

Falls and Falling

Fever

Finger Injury

Finger Pain

Flank Pain

Foot Pain

Frostbite

G

Genital Injury - Female

Genital Injury - Male

H

Hand and Wrist Injury

Hand and Wrist Pain

Head Injury

Headache

Hearing Loss or Change

Heart Rate and Heartbeat Questions

Heat Exposure (Heat Exhaustion and
Heat Stroke)

Hernia

Hip Injury

Hip Pain	Nausea	Pregnancy - Vaginal Bleeding Less Than 20 Weeks EGA
HIV Exposure	Neck Injury	Pregnancy - Vaginal Discharge
Hives	Neck Pain or Stiffness	Pregnancy - Vision Loss or Change
Hoarseness	Needlestick	Pubic Lice
Human Bite	Neurologic Deficit	Puncture Wound
I	No Contact or Duplicate Contact Call	R
Immunization Reactions	No Protocol Available	Rash - Widespread On Drugs
Infection on Antibiotic Follow-up Call	Nose Injury	Rash or Redness - Localized
Influenza - Seasonal	Nosebleed	Rash or Redness - Widespread
Influenza Exposure	P	Recent Medical Visit for Illness Follow-up Call
Influenza Follow-Up Call	Pelvic Pain - Female	Recent Medical Visit for Injury Follow-up Call
Information Only Call - No Triage	Penis and Scrotum Symptoms	Rectal Bleeding
Insect Bite	Poison Ivy - Oak - Sumac	Rectal Symptoms
Insomnia	Poisoning	S
Itching - Localized	Post-Hospitalization Follow-up Call	Scorpion Sting - North America
Itching - Widespread	Post-Op Incision Symptoms and Questions	Scrotal Pain
J	Post-Op Symptoms and Questions	Scrotum Swelling
Jock Itch	Postpartum - Breast Pain and Engorgement	Seizure
K	Postpartum - Breastfeeding Protocol Selection	Sexual Assault or Rape
Knee Injury	Postpartum - Depression	Shingles (Zoster)
Knee Pain	Postpartum - Fever	Shoulder Injury
Knee Swelling	Postpartum - Vaginal Bleeding and Lochia	Shoulder Pain
L	Pregnancy - Abdomen Injury	Sinus Infection on Antibiotic Follow-up Call
Leg Injury	Pregnancy - Abdominal Pain Greater Than 20 Weeks EGA	Sinus Pain or Congestion
Leg Pain	Pregnancy - Abdominal Pain Less Than 20 Weeks EGA	Skin Foreign Body
Leg Swelling and Edema	Pregnancy - Back Pain	Skin Injury
Lymph Nodes - Swollen	Pregnancy - Decreased or Abnormal Fetal Movement	Skin Lesion - Moles or Growths
M	Pregnancy - Fall	Skin Lump or Localized Swelling
Measles - Diagnosed or Suspected	Pregnancy - Fever	Smoking - Tobacco Use and Problems
Measles Exposure	Pregnancy - Headache	Sore Throat
Medication Question Call	Pregnancy - Labor	Spider Bite - North America
Medication Refill and Renewal Call	Pregnancy - Labor - Preterm	Splint Symptoms and Questions
Menstrual Period - Missed or Late	Pregnancy - Leg Swelling and Edema	STI Exposure
MERS Exposure	Pregnancy - Morning Sickness (Nausea and Vomiting of Pregnancy)	Strep Throat Test Follow-Up Call
Mosquito Bite	Pregnancy - Rupture of Membranes Suspected	Substance Use and Problems
Motor Vehicle Accident	Pregnancy - Urination Pain	Suicide Concerns
Mouth Injury	Pregnancy - Vaginal Bleeding Greater Than 20 Weeks EGA	Sunburn
Mouth Symptoms		Suture or Staple Questions
Muscle Aches and Body Pain		Swallowing Difficulty
N		T
Nasal Allergies (Hay Fever)		

Tick Bite
Tinnitus
Toe Injury
Toe Pain
Tooth Injury
Toothache
Traumatic Brain Injury More than 14
Days Ago Follow-up Call

U

Urinalysis Results Follow-Up Call
Urinary Catheter (e.g., Foley)
Symptoms and Questions
Urinary Symptoms
Urinary Tract Infection on Antibiotic
Follow-up Call - Female
Urination Pain - Female
Urination Pain - Male
Urine - Blood In

V

Vaginal Bleeding - Abnormal
Vaginal Discharge
Vaginal Symptoms
Vision Loss or Change
Vomiting
Vomiting Blood
Vulvar Symptoms

W

Weakness (Generalized) and Fatigue
Wound Infection

Z

Zika Virus Exposure