

## Anatomic Grouping and Title

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### Abdomen Symptoms

Abdomen Bloating and Swelling  
Abdominal Injury  
Abdominal Pain - Female  
Abdominal Pain - Male  
Abdominal Pain - Menstrual Cramps  
Abdominal Pain - Upper  
Colonoscopy Symptoms and Questions  
Constipation  
Diarrhea  
Nausea  
Pelvic Pain - Female  
Pregnancy - Abdomen Injury  
Pregnancy - Abdominal Pain Greater Than 20 Weeks EGA  
Pregnancy - Abdominal Pain Less Than 20 Weeks EGA  
Pregnancy - Morning Sickness (Nausea and Vomiting of Pregnancy)  
Rectal Bleeding  
Rectal Symptoms  
Swallowing Difficulty  
Vomiting  
Vomiting Blood

### Arm and Leg Symptoms

Ankle and Foot Injury  
Ankle Pain  
Ankle Swelling  
Arm Injury  
Arm Pain  
Cast Symptoms and Questions  
Elbow Injury  
Elbow Pain  
Finger Injury

Finger Pain  
Foot Pain  
Hand and Wrist Injury  
Hand and Wrist Pain  
Hip Injury  
Hip Pain  
Knee Injury  
Knee Pain  
Knee Swelling  
Leg Injury  
Leg Pain  
Leg Swelling and Edema  
Pregnancy - Leg Swelling and Edema  
Shoulder Injury  
Shoulder Pain  
Splint Symptoms and Questions  
Toe Injury  
Toe Pain  
Toenail - Ingrown

### Bites / Stings

Animal Bite  
Bee or Yellow Jacket Sting  
Insect Bite  
Scorpion Sting - North America  
Spider Bite - North America  
Tick Bite

### Breathing or Chest Symptoms

Asthma Attack  
Breast Symptoms  
Breathing Difficulty  
Chest Injury  
Chest Pain

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Cough  
Cough - Chronic  
Coughing Up Blood  
COVID-19 - Diagnosed or Suspected  
COVID-19 - Exposure  
Heart Rate and Heartbeat Questions  
Hoarseness  
Influenza (Flu) - Seasonal  
Influenza (Flu) Follow-Up Call  
MERS Exposure  
Oxygen Monitoring and Hypoxia  
Postpartum - Breast Pain and Engorgement  
Postpartum - Breastfeeding Protocol Selection

### Ear Symptoms

Ear - Congestion  
Ear - Discharge  
Ear - Foreign Body  
Ear - Swimmer's  
Ear Injury  
Ear Piercing Symptoms and Questions  
Earache  
Earwax  
Hearing Loss or Change  
Sinus Infection on Antibiotic Follow-up Call  
Tinnitus

### Eye Symptoms

Eye - Allergy  
Eye - Chemical In  
Eye - Foreign Body  
Eye - Pus or Discharge  
Eye - Red Without Pus  
Eye Injury  
Eye Pain and Other Symptoms  
Eyelid Swelling  
Pregnancy - Vision Loss or Change

Sty  
Vision Loss or Change

### Fever Symptoms

Fever  
Postpartum - Fever  
Pregnancy - Fever

### Genital or Urinary Symptoms

Abortion - Threatened Miscarriage Follow-up Call  
Contraception - Birth Control Pills - Combined  
Contraception - Birth Control Pills - Progestin-Only Pills (POPs)  
Contraception - Birth Control Shot Symptoms and Questions  
Contraception - Emergency  
Contraception - Implant Symptoms and Questions  
Contraception - IUD Symptoms and Questions  
Genital Injury - Female  
Genital Injury - Male  
Hernia  
Jock Itch  
Menstrual Period - Missed or Late  
Penis and Scrotum Symptoms  
Postpartum - Vaginal Bleeding and Lochia  
Pregnancy - Decreased or Abnormal Fetal Movement  
Pregnancy - Fall  
Pregnancy - Labor  
Pregnancy - Labor - Preterm  
Pregnancy - Rupture of Membranes Suspected  
Pregnancy - Urination Pain  
Pregnancy - Vaginal Bleeding Greater Than 20 Weeks EGA  
Pregnancy - Vaginal Bleeding Less Than 20 Weeks EGA  
Pregnancy - Vaginal Discharge  
Pubic Lice  
Scrotum Pain

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Scrotum Swelling  
Sexual Assault or Rape  
STI Exposure  
Transgender Health Concerns and Questions  
Urinalysis Results Follow-Up Call  
Urinary Catheter (e.g., Foley) Symptoms and Questions  
Urinary Symptoms  
Urinary Tract Infection on Antibiotic Follow-up Call - Female  
Urination Pain - Female  
Urination Pain - Male  
Urine - Blood In  
Vaginal Bleeding - Abnormal  
Vaginal Bleeding - Postmenopausal  
Vaginal Discharge  
Vaginal Symptoms  
Vulvar Symptoms

### Head or Brain Symptoms

Concussion (mTBI) Less Than 14 Days Ago Follow-Up Call  
Confusion - Delirium  
Dizziness  
Fainting  
Head Injury  
Headache  
Muscle Jerks - Tics - Shudders  
Neurologic Deficit  
Pregnancy - Headache  
Seizure  
Traumatic Brain Injury More than 14 Days Ago Follow-up Call

### Mental and Behavioral Health Sympto

Alcohol Use and Problems  
Anxiety and Panic Attack  
Depression

E-Cigarettes and Vaping Symptoms and Questions  
Insomnia  
Postpartum - Depression  
Smoking - Tobacco Use and Problems  
Substance Use and Problems  
Suicide Concerns

### Miscellaneous - Other

911 Symptoms  
Anaphylaxis  
Blood and Body Fluid Exposure  
Blood Pressure - High  
Blood Pressure - Low  
COVID-19 - Persisting Symptoms Follow-up Call  
COVID-19 - Vaccine Questions and Reactions  
Diabetes - High Blood Sugar  
Diabetes - Low Blood Sugar  
Difficult Call  
Domestic Violence  
Ebola Exposure  
Elder or Vulnerable Adult Abuse  
Face Injury  
Face Pain  
Face Swelling  
Falls and Falling  
Heat Exposure (Heat Exhaustion and Heat Stroke)  
HIV Exposure  
Immunization Reactions  
Infection on Antibiotic Follow-up Call  
Influenza (Flu) Exposure  
Information Only Call - No Triage  
IV Not Running or Running Slowly  
IV Site and Other Symptoms  
Lymph Nodes - Swollen  
Medication Question Call

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Medication Refill and Renewal Call

Motor Vehicle Accident

Muscle Aches and Body Pain

Needlestick

No Contact or Duplicate Contact Call

No Protocol Available

Poisoning

Post-Hospitalization Follow-up Call

Post-Op Symptoms and Questions

Recent Medical Visit for Illness Follow-up Call

Recent Medical Visit for Injury Follow-up Call

Weakness (Generalized) and Fatigue

Zika Virus Exposure

### Mouth / Teeth / Throat Symptoms

Cold Sores (Fever Blisters)

Dental Procedure Antibiotic Prophylaxis

Mouth Injury

Mouth Pain

Mouth Symptoms

Sore Throat

Strep Throat Test Follow-Up Call

Tooth Injury

Toothache

### Neck and Back Symptoms

Back Injury

Back Pain

Flank Pain

Neck Injury

Neck Pain or Stiffness

Pregnancy - Back Pain

### Nose Symptoms

Common Cold

Nasal Allergies (Hay Fever)

Nose Injury

Nosebleed

Sinus Pain or Congestion

### Skin - Localized Symptoms

Athlete's Foot

Boil (Skin Abscess)

Bruises

Burns

Cellulitis on Antibiotic Follow-up Call

Cuts and Lacerations

Frostbite

Human Bite

Itching - Localized

Mosquito Bite

Poison Ivy - Oak - Sumac

Post-Op Incision Symptoms and Questions

Puncture Wound

Rash or Redness - Localized

Shingles (Zoster)

Skin Foreign Body

Skin Glue Questions

Skin Injury

Skin Lesion - Moles or Growths

Skin Lump or Localized Swelling

Sores

Suture or Staple Questions

Wound Infection on Antibiotic Follow-up Call

Wound Infection Suspected

### Skin - Widespread Symptoms

Hives

Itching - Widespread

Measles - Diagnosed or Suspected

Measles Exposure

Mpox - Diagnosed or Suspected

Mpox - Exposure

Rash - Widespread On Drugs

Rash or Redness - Widespread

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Sunburn