

# Alphabetical Index

After Hours Telehealth Triage Guidelines | Adult | 2023

## 9

911 Symptoms

## A

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Abdominal Pain - Male

Abdominal Pain - Menstrual Cramps

Abdominal Pain - Upper

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Anaphylaxis

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Contraception - Birth Control Pills - Progestin-Only Pills (POPs)

Contraception - Birth Control Shot Symptoms and Questions

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Contraception - Implant Symptoms and Questions

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Contraception - Transdermal Patch

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COPD Oxygen Monitoring and Hypoxia

COPD Post-Hospitalization Follow-up Call

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Cough - Acute Productive

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COVID-19 - Diagnosed or Suspected

COVID-19 - Exposure

COVID-19 - Persisting Symptoms Follow-up Call

COVID-19 - Vaccine Questions and Reactions

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Dental Procedure Antibiotic Prophylaxis

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Diarrhea

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Difficult Call

Dizziness - Lightheadedness

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Drowning and Submersion Event

## E

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Ear - Discharge

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Ear - Otitis Externa Follow-up Call		Hospice - No Guideline Available
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Ear - Swimmer's	Genital Injury - Male	Hospice - Pain
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Ear Piercing Symptoms and Questions	Groin Injury and Strain	Hospice - Skin Breakdown and Pressure Sores
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Earwax		Hair Loss
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Eye - Pus or Discharge	Hepatitis A Exposure	Influenza (Flu) Follow-up Call
Eye - Red Without Pus	Hernia	Information Only Call - No Triage
Eye - Swelling	Hiccups	Injury - Multiple Sites - Guideline Selection
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Eye Pain and Other Symptoms	Hip Pain	Insomnia
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<b>F</b>	Hives	Itching - Widespread
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Face Injury	Homicidal Threats or Attempts	IV Site and Other Symptoms
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Feeding Tube Symptoms and Questions	Hospice - Confusion and Delirium	<b>K</b>
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Fire Ant Sting	Hospice - Falls and Falling	Knee Pain
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Leg Swelling and Edema

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Lymph Nodes - Swollen

## M

Marijuana Use and Problems

Marine Animal Stings and Bites - North America

Measles - Diagnosed or Suspected

Measles Exposure

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Medication Refill and Renewal Call

Meningitis Exposure

Menopause Symptoms and Questions

Menstrual Period - Missed or Late

MERS Exposure

Mononucleosis Follow-up Call

Mosquito Bite

Motion Sickness

Motor Vehicle Accident

Mouth Injury

Mouth Pain

Mouth Symptoms

Mouth Ulcers

Mpox - Diagnosed or Suspected

Mpox - Exposure

MRSA Exposure

Mumps Exposure

Mumps Follow-up Call

Muscle Aches and Body Pain

Muscle Jerks - Tics - Shudders

## N

Nasal Allergies (Hay Fever)

Nausea

Neck Injury

Neck Pain or Stiffness

Needlestick

Neurologic Deficit

No Contact or Duplicate Contact Call

No Guideline Available

Nose - Foreign Body

Nose Injury

Nosebleed

## O

Opioid Use and Problems

Ostomy Symptoms and Questions

Oxygen Monitoring and Hypoxia

## P

Pale Skin

PCP Call - No Triage

Pelvic Pain - Female

Penis and Scrotum Symptoms

Pinworms

Pneumonia Follow-up Call

Pneumonia on Antibiotic Post-Hospitalization Follow-up Call

Poison Ivy - Oak - Sumac

Poisoning

Post-Hospitalization Follow-up Call

Post-Op Incision Symptoms and Questions

Post-Op Symptoms and Questions

Post-Op Tonsil and Adenoid Surgery

Postpartum - Abdominal Pain

Postpartum - Breast Pain and Engorgement

Postpartum - Breastfeeding Guideline Selection

Postpartum - Constipation

Postpartum - C-section Incision Symptoms

Postpartum - C-section Symptoms

Postpartum - Depression

Postpartum - Episiotomy or Vaginal Laceration Symptoms

Postpartum - Fever

Postpartum - Headache

Postpartum - High Blood Pressure

Postpartum - Leg Pain

Postpartum - Leg Swelling and Edema

Postpartum - Pale Skin

Postpartum - Urination Pain

Postpartum - Vaginal Bleeding and Lochia

Postpartum - Vision Loss or Change

Pregnancy - Abdomen Injury

Pregnancy - Abdominal Pain Greater Than 20 Weeks EGA

Pregnancy - Abdominal Pain Less Than 20 Weeks EGA

Pregnancy - Back Pain

Pregnancy - Constipation

Pregnancy - Decreased or Abnormal Fetal Movement

Pregnancy - Fall

Pregnancy - Fever

Pregnancy - Headache

Pregnancy - High Blood Pressure

Pregnancy - Itching

Pregnancy - Labor

Pregnancy - Labor - Preterm

Pregnancy - Leg Pain

Pregnancy - Leg Swelling and Edema

Pregnancy - Morning Sickness (Nausea and Vomiting of Pregnancy)

Pregnancy - Pale Skin

Pregnancy - Rectal Symptoms

Pregnancy - Rupture of Membranes Suspected

Pregnancy - Seizure

Pregnancy - Urination Pain

Pregnancy - Vaginal Bleeding Greater Than 20 Weeks EGA

Pregnancy - Vaginal Bleeding Less Than 20 Weeks EGA

Pregnancy - Vaginal Discharge

Pregnancy - Vision Loss or Change

Pregnancy - Vulvar Symptoms

Pubic Lice

Pubic Lice Exposure

Puncture Wound

## R

Radiation Exposure and Contamination

Rash - Guideline Selection

Rash - Purple Spots or Dots

Rash - Widespread On Drugs

Rash or Redness - Localized

Rash or Redness - Widespread

Recent Medical Visit for Illness Follow-up Call

Recent Medical Visit for Injury Follow-up Call

Rectal Bleeding

Rectal Symptoms

Rectum - Foreign Body  
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Ringworm

**S**

SARS Exposure  
Scabies Exposure  
Scabies Follow-up Call  
Schizophrenia  
Scorpion Sting - North America  
Scrapes  
Scrotum Pain  
Scrotum Swelling  
Seizure  
Sexual Assault or Rape  
Shingles (Zoster)  
Shoulder Injury  
Shoulder Pain  
Sickle Cell Disease - Acute Pain  
Episode (Crisis)  
Sinus Infection on Antibiotic Follow-up  
Call  
Sinus Pain or Congestion  
Skin Foreign Body  
Skin Glue Questions  
Skin Injury  
Skin Lesion - Moles or Growths  
Skin Lump or Localized Swelling  
Skin Tear  
Smoke and Fume Inhalation  
Smoking - Tobacco Use and Problems  
Snakebite - North America  
Sore Throat  
Sores  
Spider Bite - North America  
Spinal Cord Injury - Constipation  
Spinal Cord Injury - Headache  
Spinal Cord Injury - Urinary Catheter  
Symptoms and Questions  
Splint Symptoms and Questions  
STI Exposure  
STI Guideline Selection  
STI Questions

Stingray Injury  
Stools - Unusual Color  
Strep Throat Exposure  
Strep Throat Infection on Antibiotic  
Follow-up Call  
Strep Throat Test Follow-up Call  
Sty  
Substance Use and Problems  
Suicide Concerns  
Sunburn  
Super Glue Problems  
Suture or Staple Questions  
Swallowed Foreign Body  
Swallowing Difficulty  
Sweating  
Swimmer's Itch - Lakes and Oceans

**T**

Tailbone Injury  
Tattoo Symptoms and Questions  
Tick Bite  
Tinnitus  
Toe Injury  
Toe Pain  
Toenail - Ingrown  
Tongue Swelling  
Tooth Extraction  
Tooth Injury  
Toothache  
Transgender Health Concerns and  
Questions  
Traumatic Brain Injury More than 14  
Days Ago Follow-up Call  
Tuberculosis Exposure

**U**

Urinalysis Results Follow-up Call  
Urinary Catheter (e.g., Foley)  
Symptoms and Questions  
Urinary Symptoms  
Urinary Tract Infection on Antibiotic  
Follow-up Call - Female  
Urinary Tract Infection on Antibiotic  
Follow-up Call - Male  
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Uvula Swelling

**V**

Vaginal Bleeding - Abnormal  
Vaginal Bleeding - Postmenopausal  
Vaginal Discharge  
Vaginal Foreign Body  
Vaginal Symptoms  
Vision Loss or Change  
Vomiting  
Vomiting Blood  
Vulvar Symptoms

**W**

Weakness (Generalized) and Fatigue  
Weight Loss - Unintended  
Whooping Cough Exposure  
Worms - Other Than Pinworms  
Wound - Chronic and Negative  
Pressure Wound Therapy  
Wound Infection on Antibiotic Follow-  
up Call  
Wound Infection Suspected  
Wrist Swelling

**Z**

Zika Virus Exposure