

## Anatomic Group and Title

---

Weight Loss - Unintended

### Abdomen Symptoms

Abdomen Bloating and Swelling  
Abdominal Injury  
Abdominal Pain - Female  
Abdominal Pain - Male  
Abdominal Pain - Menstrual Cramps  
Abdominal Pain - Upper  
Cancer - Constipation  
Cancer - Diarrhea  
Cancer - Nausea and Vomiting  
Colonoscopy Symptoms and Questions  
Constipation  
Diarrhea  
Diarrhea on Antibiotics  
Endoscopy (Upper GI) Symptoms and Questions  
Feeding Tube Symptoms and Questions  
GI Multiple Symptoms - Guideline Selection  
Hospice - Constipation  
Hospice - Nausea and Vomiting  
Nausea  
Ostomy Symptoms and Questions  
Pelvic Pain - Female  
Pinworms  
Postpartum - Abdominal Pain  
Postpartum - Constipation  
Pregnancy - Abdomen Injury  
Pregnancy - Abdominal Pain Greater Than 20 Weeks EGA  
Pregnancy - Abdominal Pain Less Than 20 Weeks EGA  
Pregnancy - Constipation

---

## Anatomic Group and Title

---

Pregnancy - Morning Sickness (Nausea and Vomiting of Pregnancy)

Pregnancy - Rectal Symptoms

Rectal Bleeding

Rectal Symptoms

Rectum - Foreign Body

Spinal Cord Injury - Constipation

Stools - Unusual Color

Swallowed Foreign Body

Vomiting

Vomiting Blood

Worms - Other Than Pinworms

## Arm and Leg Symptoms

Ankle and Foot Injury

Ankle Pain

Ankle Swelling

Arm Injury

Arm Pain

Arm Swelling and Edema

Cast Symptoms and Questions

Diabetes - Foot Problems and Questions

Elbow Injury

Elbow Pain

Elbow Swelling

Finger Injury

Finger Pain

Foot Pain

Groin Injury and Strain

Hand and Wrist Injury

Hand and Wrist Pain

Hand Swelling

Hip Injury

Hip Pain

Knee Injury

Knee Pain

Knee Swelling

Leg Injury

Leg Pain

Leg Swelling and Edema

Muscle Aches and Body Pain

Postpartum - Leg Pain

Postpartum - Leg Swelling and Edema

Pregnancy - Leg Pain

Pregnancy - Leg Swelling and Edema

Ring Stuck on Finger or Toe

Shoulder Injury

---

## Anatomic Group and Title

---

Shoulder Pain  
Splint Symptoms and Questions  
Toe Injury  
Toe Pain  
Toenail - Ingrown  
Wrist Swelling

### Bites / Stings

Animal Bite  
Bed Bug Bite  
Bee or Yellow Jacket Sting  
Fire Ant Sting  
Insect Bite  
Spider Bite - North America  
Tick Bite

### Breathing or Chest Symptoms

Asthma Attack  
Breast Symptoms  
Breathing Difficulty  
Cancer - Breathing Difficulty  
Carbon Monoxide Exposure  
Chest Injury  
Chest Injury - Bending, Lifting, or Twisting  
Chest Pain  
Choking - Inhaled Foreign Body  
COPD Oxygen Monitoring and Hypoxia  
COPD Post-Hospitalization Follow-up Call  
Cough - Acute Non-Productive  
Cough - Acute Productive  
Cough - Chronic  
Coughing Up Blood  
COVID-19 - Diagnosed or Suspected  
COVID-19 - Exposure  
Drowning and Submersion Event  
Ebola Exposure  
E-Cigarettes and Vaping Symptoms and Questions  
Heart Attack Post-Hospitalization Follow-up Call  
Heart Failure Post-Hospitalization Follow-up Call  
Heart Rate and Heartbeat Questions  
Hiccups  
Hoarseness  
Hospice - Breathing Difficulty  
ICD and Pacemaker Symptoms and Questions  
Influenza (Flu) - Seasonal  
Influenza (Flu) Follow-up Call  
MERS Exposure

---

## Anatomic Group and Title

---

Oxygen Monitoring and Hypoxia  
Pneumonia Follow-up Call  
Pneumonia on Antibiotic Post-Hospitalization  
Follow-up Call  
Postpartum - Breast Pain and Engorgement  
Postpartum - Breastfeeding Guideline  
Selection  
Respiratory Multiple Symptoms - Guideline  
Selection  
SARS Exposure  
Smoke and Fume Inhalation  
Whooping Cough Exposure

### Ear Symptoms

Ear - Congestion  
Ear - Discharge  
Ear - Foreign Body  
Ear - Otitis Externa Follow-up Call  
Ear - Otitis Media Follow-up Call  
Ear - Swimmer's  
Ear Injury  
Ear Piercing Symptoms and Questions  
Earache  
Earwax  
Hearing Loss or Change  
Tinnitus

### Eye Symptoms

Eye - Allergy  
Eye - Chemical In  
Eye - Foreign Body  
Eye - Pus or Discharge  
Eye - Red Without Pus  
Eye - Swelling  
Eye Injury  
Eye Pain and Other Symptoms  
Eyelid Twitch or Spasm  
Postpartum - Vision Loss or Change  
Pregnancy - Vision Loss or Change  
Sty  
Vision Loss or Change

### Fever Symptoms

Cancer - Fever  
Fever  
Postpartum - Fever  
Pregnancy - Fever

---

## Anatomic Group and Title

---

### Genital or Urinary Symptoms

Abortion - Medication Induced Follow-up Call	Pregnancy - Urination Pain
Abortion - Threatened Miscarriage Follow-up Call	Pregnancy - Vaginal Bleeding Greater Than 20 Weeks EGA
Contraception - Birth Control Pills - Combined	Pregnancy - Vaginal Bleeding Less Than 20 Weeks EGA
Contraception - Birth Control Pills - Progestin-Only Pills (POPs)	Pregnancy - Vaginal Discharge
Contraception - Birth Control Shot Symptoms and Questions	Pregnancy - Vulvar Symptoms
Contraception - Emergency	Pubic Lice
Contraception - Implant Symptoms and Questions	Scrotum Pain
Contraception - IUD Symptoms and Questions	Scrotum Swelling
Contraception - Transdermal Patch	Sexual Assault or Rape
Contraception - Vaginal Ring	Spinal Cord Injury - Urinary Catheter Symptoms and Questions
Genital Injury - Female	STI Exposure
Genital Injury - Male	STI Guideline Selection
Hernia	STI Questions
Hospice - Urinary Catheter (e.g., Foley) Symptoms and Questions	Transgender Health Concerns and Questions
Hospice - Urinary Symptoms	Urinalysis Results Follow-up Call
Jock Itch	Urinary Catheter (e.g., Foley) Symptoms and Questions
Kidney Stone Follow-up Call	Urinary Symptoms
Menopause Symptoms and Questions	Urinary Tract Infection on Antibiotic Follow-up Call - Female
Menstrual Period - Missed or Late	Urinary Tract Infection on Antibiotic Follow-up Call - Male
Penis and Scrotum Symptoms	Urination Pain - Female
Postpartum - Urination Pain	Urination Pain - Male
Postpartum - Vaginal Bleeding and Lochia	Urine - Blood In
Pregnancy - Decreased or Abnormal Fetal Movement	Vaginal Bleeding - Abnormal
Pregnancy - Fall	Vaginal Bleeding - Postmenopausal
Pregnancy - Labor	Vaginal Discharge
Pregnancy - Labor - Preterm	Vaginal Foreign Body
Pregnancy - Rupture of Membranes Suspected	Vaginal Symptoms
	Vulvar Symptoms

---

## Anatomic Group and Title

---

### Head or Brain Symptoms

Coma  
Concussion (mTBI) Less Than 14 Days Ago  
Follow-up Call  
Confusion - Delirium  
Dizziness - Lightheadedness  
Dizziness - Vertigo  
Fainting  
Head Injury  
Headache  
Hospice - Confusion and Delirium  
Hospice - Seizure  
Meningitis Exposure  
Motion Sickness  
Muscle Jerks - Tics - Shudders  
Neurologic Deficit  
Postpartum - Headache  
Pregnancy - Headache  
Pregnancy - Seizure  
Seizure  
Spinal Cord Injury - Headache  
Traumatic Brain Injury More than 14 Days  
Ago Follow-up Call

### Mental and Behavioral Health Symptoms

Alcohol Use and Problems  
Anxiety and Panic Attack  
Bipolar Disorder (Manic Depression)  
Dementia Symptoms and Questions  
Depression  
Eating Disorders Symptoms and Questions  
Homicidal Threats or Attempts  
Hospice - Agitation  
Hospice - Anxiety and Panic Attack  
Hospice - Caregiver Need for Support or  
Respite  
Insomnia  
Marijuana Use and Problems  
Opioid Use and Problems  
Postpartum - Depression  
Schizophrenia  
Smoking - Tobacco Use and Problems  
Substance Use and Problems  
Suicide Concerns

---

## Anatomic Group and Title

---

### Miscellaneous - Other

911 Symptoms

Allergic Reactions - Guideline Selection

Altitude Sickness

Anaphylaxis

Avian Influenza Exposure

Blood and Body Fluid Exposure

Blood Pressure - High

Blood Pressure - Low

Cold Exposure (Hypothermia)

COVID-19 - Persisting Symptoms Follow-up Call

COVID-19 - Vaccine Questions and Reactions

Diabetes - High Blood Sugar

Diabetes - Low Blood Sugar

Difficult Call

Domestic Violence

Elder or Vulnerable Adult Abuse

Electric Shock or Lightning Injury

Face Injury

Face Pain

Face Swelling

Falls and Falling

Heat Exposure (Heat Exhaustion and Heat Stroke)

Hepatitis A Exposure

HIV Exposure

Hospice - Death

Hospice - Death Imminent or Dying Symptoms

Hospice - Falls and Falling

Hospice - Medication Question or Refill Call

Hospice - No Guideline Available

Hospice - Pain

Hospice - Weakness (Generalized) and Fatigue

Immunization Reactions

Infection on Antibiotic Follow-up Call

Influenza (Flu) Exposure

Information Only Call - No Triage

Injury - Multiple Sites - Guideline Selection

IV Not Running or Running Slowly

IV Site and Other Symptoms

Lymph Nodes - Swollen

Medication Question Call

Medication Refill and Renewal Call

Motor Vehicle Accident

Mumps Exposure

Mumps Follow-up Call

No Contact or Duplicate Contact Call

No Guideline Available

PCP Call - No Triage

Poisoning

Post-Hospitalization Follow-up Call

Post-Op Incision Symptoms and Questions

Post-Op Symptoms and Questions

Postpartum - C-section Incision Symptoms

Postpartum - C-section Symptoms

Postpartum - High Blood Pressure

Pregnancy - High Blood Pressure

Radiation Exposure and Contamination

Recent Medical Visit for Illness Follow-up Call

Recent Medical Visit for Injury Follow-up Call

Sickle Cell Disease - Acute Pain Episode (Crisis)

Tuberculosis Exposure

Weakness (Generalized) and Fatigue

Zika Virus Exposure

---

## Anatomic Group and Title

---

### **Mouth / Teeth / Throat Symptoms**

Cold Sores (Fever Blisters)  
Dental Procedure Antibiotic Prophylaxis  
Hospice - Oral Intake Decreased  
Hospice - Swallowing Difficulty  
Mononucleosis Follow-up Call  
Mouth Injury  
Mouth Pain  
Mouth Symptoms  
Mouth Ulcers  
Post-Op Tonsil and Adenoid Surgery  
Sore Throat  
Strep Throat Exposure  
Strep Throat Infection on Antibiotic Follow-up Call  
Strep Throat Test Follow-up Call  
Swallowing Difficulty  
Tongue Swelling  
Tooth Extraction  
Tooth Injury  
Toothache  
Uvula Swelling

### **Nose Symptoms**

Common Cold  
Nasal Allergies (Hay Fever)  
Nose - Foreign Body  
Nose Injury  
Nosebleed  
Sinus Infection on Antibiotic Follow-up Call  
Sinus Pain or Congestion

### **Neck and Back Symptoms**

Back Injury  
Back Pain  
Flank Pain  
Neck Injury  
Neck Pain or Stiffness  
Pregnancy - Back Pain  
Tailbone Injury



---

## Anatomic Group and Title

---

### Skin - Localized Symptoms

Acne

Athlete's Foot

Blister - Foot and Hand

Body Piercing Symptoms and Questions

Boil (Skin Abscess)

Boil (Skin Abscess) on Treatment Follow-up Call

Bruises

Burns - Chemical

Burns - Electrical

Burns - Thermal

Cancer - Skin Symptoms and Questions

Cellulitis on Antibiotic Follow-up Call

Cracked or Dry Skin

Cuts and Lacerations

Frostbite

Hair Loss

Head Lice

Hospice - Skin Breakdown and Pressure Sores

Human Bite

Impetigo (Infected Sore)

Itching - Localized

Leech Bite

Lip Swelling

Marine Animal Stings and Bites - North America

Mosquito Bite

MRSA Exposure

Needlestick

Poison Ivy - Oak - Sumac

Postpartum - Episiotomy or Vaginal Laceration Symptoms

Pubic Lice Exposure

Puncture Wound

Rash - Guideline Selection

Rash - Purple Spots or Dots

Rash or Redness - Localized

Ringworm

Scabies Exposure

Scorpion Sting - North America

Scrapes

Shingles (Zoster)

Skin Foreign Body

Skin Glue Questions

Skin Injury

Skin Lesion - Moles or Growths

Skin Lump or Localized Swelling

Skin Tear

Snakebite - North America

Sores

Stingray Injury

Super Glue Problems

Suture or Staple Questions

Swimmer's Itch - Lakes and Oceans

Tattoo Symptoms and Questions

Wound - Chronic and Negative Pressure Wound Therapy

Wound Infection on Antibiotic Follow-up Call

Wound Infection Suspected

---

## Anatomic Group and Title

---

### **Skin - Widespread Symptoms**

Chickenpox Diagnosed or Suspected

Chickenpox Exposure

Hand Foot and Mouth Disease - Diagnosed  
or Suspected

Hives

Itching - Widespread

Jaundice

Measles - Diagnosed or Suspected

Measles Exposure

Mpox - Diagnosed or Suspected

Mpox - Exposure

Pale Skin

Postpartum - Pale Skin

Pregnancy - Itching

Pregnancy - Pale Skin

Rash - Widespread On Drugs

Rash or Redness - Widespread

Scabies Follow-up Call

Sunburn

Sweating

**TABLE: ANATOMY of Guidelines**

Abdomen Symptoms	Síntomas del Abdomen
Arm and Leg Symptoms	Síntomas del Brazo y de la Pierna
Bites / Stings	Mordeduras y Picaduras
Breathing or Chest Symptoms	Síntomas de la Respiración o del Pecho
Drug Dosage Tables	Tablas de Dosis de Drogas
Ear Symptoms	Síntomas del Oído
Eye Symptoms	Síntomas del Ojo
Fever Symptoms	Síntomas de Fiebre
Genital or Urinary Symptoms	Síntomas Genitales o Urinarias
Head or Brain Symptoms	Síntomas de la Cabeza o Cerebro
Mental and Behavioral Health Symptoms	Síntomas de Salud Mental o de Conducta
Miscellaneous - Other	Misceláneo - Otro
Mouth / Teeth / Throat Symptoms	Síntomas de Boca / Dientes / Garganta
Neck and Back Symptoms	Síntomas de Cuello y Espalda
Newborn Questions	Preguntas de Recién Nacido
Nose Symptoms	Síntomas del Nariz
Skin - Localized Symptoms	Piel - Síntomas Localizados
Skin - Widespread Symptoms	Piel - Síntomas Dispersados