
Telephone Triage Algorithms

Pediatric After-Hours Version

Anatomical Grouping - Alphabetical Listing



Anatomical Group and Title

Abdomen Symptoms

Abdominal Injury
Abdominal Pain - Female
Abdominal Pain - Male
Constipation
Diarrhea
Diarrhea Diseases from Travel
Diarrhea On Antibiotics
Feeding Tube Questions
Food Allergy - Diagnosed
Food Poisoning
Food Reactions - General
GI Symptoms Multiple - Guideline Selection
Hepatitis A Exposure
Hernia - Inguinal
Hernia - Umbilical
Hiccups
Menstrual Cramps
Motion Sickness
Nausea
Pinworms
Spitting Up (Reflux)
Stools - Blood In
Stools - Unusual Color
Swallowed Foreign Body
Swallowed Harmless Substance
Vomiting Blood
Vomiting on Meds
Vomiting With Diarrhea

Vomiting Without Diarrhea
Worms - Other Than Pinworms

Arm and Leg Symptoms

Arm Injury
Arm Joint Swelling
Arm Pain
Cast Symptoms And Questions
Finger Injury
Leg Injury
Leg Joint Swelling
Leg Or Foot Swelling
Leg Pain
Limp
Ring Stuck on Finger or Toe
Splint Symptoms And Questions
Toe Injury

Anatomical Group and Title

Bites / Stings

Animal Bite
Animal or Human Bite Infection on Antibiotic Follow-Up Call
Bed Bug Bite
Bee or Yellow Jacket Sting
Fire Ant Sting
Human Bite
Insect Bite
Jellyfish Sting
Marine Animal Stings And Bites - North America
Mosquito Bite
Mosquito-Borne Diseases from Travel
Scorpion Sting - North America
Snakebite - North America
Spider Bite - North America
Stingray Injury
Tick Bite

Breathing or Chest Symptoms

Anaphylaxis
Asthma Attack
Avian Influenza Exposure
Breast Symptoms (Female) - After Puberty
Breast Symptoms (Female) - Before Puberty
Breast Symptoms (Male)
Breastfeeding - Mother's Breast Symptoms or Illness
Breath-Holding Spell
Breathing Difficulty Severe
Breathing Noisy - Guideline Selection
Bronchiolitis Follow-up Call
Carbon Monoxide Exposure
Chest Injury
Chest Pain
Choking - Inhaled Foreign Body
Cough
Croup
Croup on Steroid Follow-Up Call
Drowning or Submersion Event
Heart Rate and Heart Beat Questions
Influenza (Flu) - Seasonal
Influenza (Flu) Exposure
Influenza (Flu) Follow-Up Call
Pneumonia Follow-up Call
Respiratory Multiple Symptoms - Guideline Selection
SARS Exposure
Smoke and Fume Inhalation
Wheezing - Other Than Asthma
Whooping Cough Exposure
Whooping Cough Follow-Up Call

Anatomical Group and Title

Ear Symptoms

Ear - Congestion
Ear - Discharge
Ear - Foreign Body
Ear - Otitis Externa Follow-Up Call
Ear - Piercing Questions
Ear - Pulling At or Rubbing
Ear - Swimmer's
Ear Infection Follow-up Call
Ear Injury
Ear Tubes Follow-up Call
Earache
Earwax Buildup
Hearing Loss or Change

Eye Symptoms

Eye - Allergy
Eye - Chemical In
Eye - Foreign Body
Eye - Pus Or Discharge
Eye - Red Without Pus
Eye - Swelling
Eye Injury
Eye Pain and Other Symptoms
Eyes - Dark Circles Under
Sty
Tear Duct Blocked
Vision Loss Or Change

Fever Symptoms

Fever - 3 Months or Older
Fever Before 3 Months Old

Genital or Urinary Symptoms

Circumcision Problems
Contraception - Birth Control Pills
Contraception - Birth Control Shot (Depo)
Contraception - Emergency
Contraception - Implant
Contraception - IUD
Foreskin Care Questions
Genital Injury - Female
Genital Injury - Male
Hydrocele
Menstrual Period - Missed Or Late
Penis-Scrotum Symptoms - After Puberty
Penis-Scrotum Symptoms - Before Puberty
Pregnancy Questions
Scrotum Swelling Or Pain
Sexual Abuse Suspected
Sexual Assault Or Rape
STD (STI) - Guideline Selection
STD (STI) Exposure or Questions
Toilet Training Problems
Transgender Health Concerns and Questions
Urinary Tract Infection Follow-Up Call
Urination - All Other Symptoms
Urination - Wetting (Enuresis)
Urination Pain - Female
Urination Pain - Male
Urine - Blood In
Urine - Unusual Color or Odor
Vaginal Bleeding - After Puberty
Vaginal Bleeding - Before Puberty
Vaginal Foreign Body
Vaginal Itching (Irritation) - Before Puberty

Anatomical Group and Title

Vaginal Symptoms or Discharge - After Puberty

Vaginal Symptoms or Discharge - Before Puberty

Head or Brain Symptoms

Coma

Concussion Follow-Up Call

Confusion - Delirium

Dizziness

Face Injury

Face Swelling

Fainting

Fontanel Bulging (Soft Spot)

Head Injury

Headache

Meningitis Exposure

Muscle Jerks - Tics - Shudders

Neurologic Deficit

Seizure With Fever

Seizure Without Fever

Sleep Increased

Spells

Weakness (Generalized) and Fatigue

Mental and Behavioral Health Symptom

Aggressive and Destructive Behavior

Anxiety and Panic Attack

Behavior Problems (Age 1-5)

Crying - 3 Months and Older

Difficult Caller

Domestic Violence (Mother Abuse)

Homicidal Threats or Attempts

Marijuana Use and Abuse

Postpartum Depression

Psychosocial Problems

Sleep Problems - Child Sleeps in a Bed

Sleep Problems - Child Sleeps in a Crib

Sleep Problems - Parasomnias and Nightmares

Substance Abuse

Suicide Concerns Or Depression

Anatomical Group and Title

Miscellaneous - Other

911 Symptoms
Allergic Reactions - Guideline Selection
Altitude Sickness
Bottle-fed Weaning Questions
Breastfeeding - Mother's Medicines and Diet
Breastfeeding - Weaning Questions
Child Abuse Suspected
Chronic or Complex Diseases
Cold Exposure (Hypothermia)
Diabetes - High Blood Sugar
Diabetes - Low Blood Sugar
Ebola Exposure
Electric Shock or Lightning Injury
Heat Exposure (Heat Exhaustion and Heat Stroke)
Immunization Reactions
Infection Exposure (Contact) Questions
Infection On Antibiotic Follow-up Call
Information Only Call - No Triage
Injury - Multiple Sites - Guideline Selection
IV Not Running or Running Slowly
Low Body Temperature Questions
Medication - Refusal to Take
Medication Question Call
Medication Questions - Guideline Selection
No Contact Or Duplicate Contact Call
No Guideline Available
Pain Multiple Sites - Guideline Selection
PCP Call - No Triage
Poisoning
Post-Hospitalization Follow-up Call
Post-op Symptoms And Questions

Recent Medical Visit For Illness Follow-up Call

Recent Medical Visit For Injury Follow-up Call
Solid Food (Baby Food) Questions

Mouth / Teeth / Throat Symptoms

Cold Sores (Fever Blisters)
Eating Problems
Fluid Intake Decreased
Hoarseness
Lip Swelling
Mononucleosis Follow-Up Call
Mouth Injury
Mouth Pain And Other Symptoms
Mouth Ulcers
Sore Throat
Strep Throat Exposure
Strep Throat Infection Follow-up Call
Strep Throat Test Follow-Up Call
Swallowing Difficulty
Teething
Thrush
Tonsil-Adenoid Surgery
Tooth Extraction
Tooth Injury
Toothache

Neck and Back Symptoms

Back Injury
Back Pain
Neck Injury
Neck Pain Or Stiffness
Tailbone Injury

Anatomical Group and Title

Newborn Questions

Bottle-feeding Questions
Breastfeeding - Baby Questions
Cradle Cap
Crying - Before 3 Months Old
Jaundice - Newborn
Newborn Acts Sick
Newborn Appearance
Newborn Rashes And Birthmarks
Newborn Reflexes And Behavior
Newborn Urine - Pink Or Brick-dust
Umbilical Cord - Bleeding
Umbilical Cord - Delayed or Early Separation
Umbilical Cord - Discharge or Infected

Nose Symptoms

Colds
Nasal Allergies (Hay Fever)
Nose - Foreign Body
Nose Injury
Nosebleed
Sinus Infection Follow-up Call
Sinus Pain Or Congestion

Skin - Localized Symptoms

Acne
Athlete's Foot
Blisters
Bluish Skin Or Body Part (Cyanosis)
Body Piercing Questions
Boil (Skin Abscess)
Boil (Skin Abscess) on Treatment Follow-Up Call
Bruises
Burns
Cellulitis on Antibiotic Follow-Up Call
Cracked or Dry Skin
Cuts And Lacerations
Diaper Rash
Fingernail Infection
Frostbite
Hair Loss
Heat Rash
Impetigo (Infected Sore)
Itching - Localized
IV Site and Other Symptoms
Jock Itch
Lice
Lymph Node Infection on Antibiotic Follow-Up Call
Lymph Nodes - Swollen
MRSA Exposure
Mumps Exposure
Mumps Follow-up Call
Mumps Suspected
Needlestick
Poison Ivy - Oak - Sumac

Anatomical Group and Title

Post-op Incision Symptoms
Puncture Wound
Rash - Purple Spots Or Dots
Rash or Redness - Localized
Rectal and Anus Symptoms
Ringworm
Scrapes
Shingles (Zoster)
Skin - Lump Or Localized Swelling
Skin Foreign Body
Skin Glue Questions
Skin Injury
Sores
Super Glue Problems
Suture or Staple Questions
Sweating
Toenail - Ingrown
Warts
Wound Infection on Antibiotic Follow-Up Call
Wound Infection Suspected

Skin - Widespread Symptoms

Chickenpox - Diagnosed or Suspected
Chickenpox or Shingles Exposure
Eczema Follow-Up Call
Fifth Disease
Hand-Foot-Mouth Disease
Hives
Hot Tub Dermatitis
Itching - Widespread
Jaundice - Child or Teenager
Measles - Diagnosed or Suspected
Measles Exposure
Pale Skin
Rash - Amoxicillin or Augmentin
Rash - Guideline Selection
Rash - Widespread On Drugs
Rash or Redness - Widespread
Roseola
Scabies Follow-Up Call
Scarlet Fever
Sunburn
Swimmer's Itch - Lakes and Ocean

TABLE: ANATOMY of Guidelines

Abdomen Symptoms	Síntomas del Abdomen
Arm and Leg Symptoms	Síntomas del Brazo y de la Pierna
Bites / Stings	Mordeduras y Picaduras
Breathing or Chest Symptoms	Síntomas de la Respiración o del Pecho
Drug Dosage Tables	Tablas de Dosis de Drogas
Ear Symptoms	Síntomas del Oído
Eye Symptoms	Síntomas del Ojo
Fever Symptoms	Síntomas de Fiebre
Genital or Urinary Symptoms	Síntomas Genitales o Urinarias
Head or Brain Symptoms	Síntomas de la Cabeza o Cerebro
Mental and Behavioral Health Symptoms	Síntomas de Salud Mental o de Conducta
Miscellaneous - Other	Misceláneo - Otro
Mouth / Teeth / Throat Symptoms	Síntomas de Boca / Dientes / Garganta
Neck and Back Symptoms	Síntomas de Cuello y Espalda
Newborn Questions	Preguntas de Recién Nacido
Nose Symptoms	Síntomas del Naríz
Skin - Localized Symptoms	Piel - Síntomas Localizados
Skin - Widespread Symptoms	Piel - Síntomas Dispersados