

## Anatomical Group and Title

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### Abdomen Symptoms

Abdominal Injury  
Abdominal Pain - Female  
Abdominal Pain - Male  
Constipation  
Diarrhea  
Diarrhea Diseases from Travel  
Diarrhea On Antibiotics  
Feeding Tube Questions  
Food Allergy - Diagnosed  
Food Poisoning  
Food Reactions - General  
GI Symptoms Multiple - Guideline Selection  
Hepatitis A Exposure  
Hernia - Inguinal  
Hernia - Umbilical  
Hiccups  
Menstrual Cramps  
Motion Sickness  
Nausea  
Pinworms  
Rectal and Anus Symptoms  
Spitting Up (Reflux)  
Stool - Soiling (Encopresis)  
Stools - Blood In  
Stools - Unusual Color  
Swallowed Foreign Body  
Swallowed Harmless Substance

Vomiting Blood  
Vomiting on Meds  
Vomiting With Diarrhea  
Vomiting Without Diarrhea  
Worms - Other Than Pinworms

### Arm and Leg Symptoms

Ankle Injury  
Arm Injury  
Arm Joint Swelling  
Arm Pain  
Cast Symptoms and Questions  
Elbow Injury  
Finger Injury  
Foot Injury  
Hip Injury  
Knee Injury  
Leg Injury  
Leg Joint Swelling  
Leg or Foot Swelling  
Leg Pain  
Limp  
Ring Stuck on Finger or Toe  
Shoulder Injury  
Splint Symptoms and Questions  
Toe Injury  
Wrist or Hand Injury

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### Bites / Stings

Animal Bite  
Animal or Human Bite Infection on Antibiotic Follow-up Call  
Bed Bug Bite  
Bee or Yellow Jacket Sting  
Fire Ant Sting  
Human Bite  
Insect Bite  
Jellyfish Sting  
Marine Animal Stings and Bites - North America  
Mosquito Bite  
Mosquito-Borne Diseases from Travel  
Scorpion Sting - North America  
Snakebite - North America  
Spider Bite - North America  
Stingray Injury  
Tick Bite

### Breathing or Chest Symptoms

Anaphylaxis  
Asthma  
Asthma Attack on Steroid Follow-up Call  
Avian Influenza Exposure  
Breast Symptoms (Female) - After Puberty  
Breast Symptoms (Female) - Before Puberty  
Breast Symptoms (Male)  
Breastfeeding - Mother's Breast Symptoms or Illness  
Breath-Holding Spell  
Breathing Difficulty (Respiratory Distress)  
Breathing Noisy - Guideline Selection  
Bronchiolitis Follow-up Call  
Carbon Monoxide Exposure  
Chest Injury  
Chest Pain  
Choking - Inhaled Foreign Body  
Cough  
COVID-19 - Diagnosed or Suspected  
COVID-19 - Exposure  
Croup  
Croup on Steroid Follow-up Call  
Drowning or Submersion Event  
Heart Rate and Heart Beat Questions  
Influenza (Flu) - Seasonal  
Influenza (Flu) Exposure  
Influenza (Flu) Follow-up Call  
Pneumonia Follow-up Call  
Respiratory Multiple Symptoms - Guideline Selection  
SARS Exposure  
Smoke and Fume Inhalation

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Wheezing - Other Than Asthma  
Whooping Cough Exposure  
Whooping Cough Follow-up Call

### Fever Symptoms

Fever - 3 Months or Older  
Fever Before 3 Months Old

### Ear Symptoms

Ear - Congestion  
Ear - Discharge  
Ear - Foreign Body  
Ear - Otitis Externa Follow-up Call  
Ear - Pulling At or Rubbing  
Ear - Swimmer's  
Ear Infection Follow-up Call  
Ear Injury  
Ear Piercing Questions  
Ear Tubes Follow-up Call  
Earache  
Earwax Buildup  
Hearing Loss or Change

### Eye Symptoms

Eye - Allergy  
Eye - Chemical In  
Eye - Foreign Body  
Eye - Pus Or Discharge  
Eye - Red Without Pus  
Eye - Swelling  
Eye Injury  
Eye Pain and Other Symptoms  
Eyes - Dark Circles Under  
Sty  
Tear Duct Blocked  
Vision Loss or Change

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### Genital or Urinary Symptoms

Circumcision Problems  
Contraception - Birth Control Pills  
Contraception - Birth Control Shot (Depo)  
Contraception - Emergency  
Contraception - Implant  
Contraception - IUD  
Foreskin Care Questions  
Genital Injury - Female  
Genital Injury - Male  
Hydrocele  
Menstrual Period - Missed Or Late  
Penis-Scrotum Symptoms - After Puberty  
Penis-Scrotum Symptoms - Before Puberty  
Pregnancy Questions  
Scrotum Swelling or Pain  
Sexual Abuse Suspected  
Sexual Assault or Rape  
STI - Guideline Selection  
STI Exposure or Questions  
Toilet Training Problems  
Transgender Health Concerns and Questions  
Urinary Tract Infection Follow-up Call  
Urination - All Other Symptoms  
Urination Pain - Female  
Urination Pain - Male  
Urine - Blood In  
Urine - Unusual Color or Odor  
Urine - Wetting (Enuresis)  
Vaginal Bleeding - After Puberty  
Vaginal Bleeding - Before Puberty  
Vaginal Foreign Body  
Vaginal Itching (Irritation) - Before Puberty

Vaginal Symptoms or Discharge - After Puberty

Vaginal Symptoms or Discharge - Before Puberty

### Head or Brain Symptoms

Coma  
Concussion Follow-up Call  
Confusion - Delirium  
Dizziness  
Face Injury  
Face Swelling  
Fainting  
Fontanel Bulging (Soft Spot)  
Head Injury  
Headache  
Meningitis Exposure  
Muscle Jerks - Tics - Shudders  
Neurologic Deficit  
Seizure With Fever  
Seizure Without Fever  
Sleep Increased  
Spells  
Weakness (Generalized) and Fatigue

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### Mental and Behavioral Health Symptoms

Aggressive and Destructive Behavior  
Alcohol Use or Problems  
Anxiety and Panic Attack  
Attention Deficit Hyperactivity Disorder (ADHD)  
Behavior Problems (Age 1-5)  
Crying - 3 Months and Older  
Depression  
Difficult Call  
Domestic Violence (Mother Abuse)  
Habit Problems of Childhood  
Homicidal Threats or Attempts  
Marijuana Use or Problems  
Opioid Use or Problems  
Postpartum Depression  
Psychosocial Problems  
Sleep Problems - Child Sleeps in a Bed  
Sleep Problems - Child Sleeps in a Crib  
Sleep Problems - Parasomnias and Nightmares  
Substance Use or Problems  
Suicide Concerns

### Miscellaneous - Other

911 Symptoms  
Allergic Reactions - Guideline Selection  
Altitude Sickness  
Blood and Body Fluid Exposure  
Bottle-fed Weaning Questions  
Breastfeeding - Mother's Medicines and Diet  
Breastfeeding - Weaning Questions  
Child Abuse Suspected  
Chronic or Complex Diseases  
Cold Exposure (Hypothermia)  
COVID-19 Vaccine Reactions and Questions  
Diabetes - High Blood Sugar  
Diabetes - Low Blood Sugar  
Ebola Exposure  
Electric Shock or Lightning Injury  
Heat Exposure (Heat Exhaustion and Heat Stroke)  
Immunization Reactions  
Infection Exposure Questions  
Infection On Antibiotic Follow-up Call  
Information Only Call - No Triage  
Injury - Multiple Sites - Guideline Selection  
IV Not Running or Running Slowly  
Low Body Temperature Questions  
Medication - Refusal to Take  
Medication Question Call  
Medication Questions - Guideline Selection  
Motor Vehicle Accident  
No Contact or Duplicate Contact Call  
No Guideline Available  
Pain Multiple Sites - Guideline Selection  
PCP Call - No Triage

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Poisoning

Post-Hospitalization Follow-up Call

Post-op Symptoms and Questions

Recent Medical Visit For Illness Follow-up Call

Recent Medical Visit For Injury Follow-up Call

Solid Food (Baby Food) Questions

### Mouth / Teeth / Throat Symptoms

Bad Breath

Cold Sores (Fever Blisters)

Eating Problems

Fluid Intake Decreased

Hoarseness

Lip Swelling

Mononucleosis Follow-Up Call

Mouth Injury

Mouth Pain and Other Symptoms

Mouth Ulcers

Sore Throat

Strep Throat Exposure

Strep Throat Infection Follow-up Call

Strep Throat Test Follow-up Call

Swallowing Difficulty

Teething

Thrush

Tonsil-Adenoid Surgery

Tooth Extraction

Tooth Injury

Toothache

### Neck and Back Symptoms

Back Injury

Back Pain

Neck Injury

Neck Pain or Stiffness

Tailbone Injury

### Newborn Questions

Bottle-feeding Questions

Breastfeeding - Baby Questions

Breastfeeding (CANADA version) - Baby Questions

Cradle Cap

Crying - Before 3 Months Old

Jaundice - Newborn

Newborn (Up to 3 Months) Acts Sick

Newborn Appearance Questions

Newborn Rashes and Birthmarks

Newborn Reflexes and Behavior

Newborn Urine - Pink Or Brick-dust

Umbilical Cord - Bleeding

Umbilical Cord - Delayed or Early Separation

Umbilical Cord - Discharge or Infected

### Nose Symptoms

Colds Without Cough

Nasal Allergies (Hay Fever)

Nose - Foreign Body

Nose Injury

Nosebleed

Sinus Infection Follow-up Call

Sinus Pain or Congestion

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### Skin - Localized Symptoms

Acne

Athlete's Foot

Blisters

Bluish Skin or Body Part (Cyanosis)

Body Piercing Questions

Boil (Skin Abscess)

Boil (Skin Abscess) on Treatment Follow-up Call

Bruises

Burns

Cellulitis on Antibiotic Follow-up Call

Cracked or Dry Skin

Cuts and Lacerations

Diaper Rash

Fingernail Infection

Frostbite

Hair Loss

Heat Rash

Impetigo (Infected Sore)

Itching - Localized

IV Site and Other Symptoms

Jock Itch

Lice

Lymph Node Infection on Antibiotic Follow-up Call

Lymph Nodes - Swollen

MRSA Exposure

Mumps Exposure

Mumps Follow-up Call

Mumps Suspected

Needlestick

Poison Ivy - Oak - Sumac

Post-op Incision Symptoms

Puncture Wound

Rash - Purple Spots Or Dots

Rash or Redness - Localized

Ringworm

Scrapes

Shingles (Zoster)

Skin - Lump or Localized Swelling

Skin Foreign Body

Skin Glue Questions

Skin Injury

Sores

Super Glue Problems

Suture or Staple Questions

Sweating

Toenail - Ingrown

Warts

Wound Infection on Antibiotic Follow-up Call

Wound Infection Suspected

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## Anatomical Group and Title

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### **Skin - Widespread Symptoms**

Chickenpox - Diagnosed or Suspected

Chickenpox or Shingles Exposure

Eczema Follow-up Call

Fifth Disease

Hand-Foot-Mouth Disease

Hives

Hot Tub Dermatitis

Itching - Widespread

Jaundice - Child or Teenager

Measles - Diagnosed or Suspected

Measles Exposure

Pale Skin

Rash - Amoxicillin or Augmentin

Rash - Guideline Selection

Rash - Widespread On Drugs

Rash or Redness - Widespread

Roseola

Scabies Follow-Up Call

Scarlet Fever Suspected

Sunburn

Swimmer's Itch - Lakes and Ocean



**TABLE: ANATOMY of Guidelines**

Abdomen Symptoms	Síntomas del Abdomen
Arm and Leg Symptoms	Síntomas del Brazo y de la Pierna
Bites / Stings	Mordeduras y Picaduras
Breathing or Chest Symptoms	Síntomas de la Respiración o del Pecho
Drug Dosage Tables	Tablas de Dosis de Drogas
Ear Symptoms	Síntomas del Oído
Eye Symptoms	Síntomas del Ojo
Fever Symptoms	Síntomas de Fiebre
Genital or Urinary Symptoms	Síntomas Genitales o Urinarias
Head or Brain Symptoms	Síntomas de la Cabeza o Cerebro
Mental and Behavioral Health Symptoms	Síntomas de Salud Mental o de Conducta
Miscellaneous - Other	Misceláneo - Otro
Mouth / Teeth / Throat Symptoms	Síntomas de Boca / Dientes / Garganta
Neck and Back Symptoms	Síntomas de Cuello y Espalda
Newborn Questions	Preguntas de Recién Nacido
Nose Symptoms	Síntomas del Naríz
Skin - Localized Symptoms	Piel - Síntomas Localizados
Skin - Widespread Symptoms	Piel - Síntomas Dispersados