Alphabetical Index



After Hours Telephone Triage Protocols | Pediatric | 2023

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911 Symptoms

Α

Abdominal Injury

Abdominal Pain - Female

Abdominal Pain - Male

Acne

Aggressive and Destructive Behavior

Alcohol Use or Problems

Allergic Reactions - Guideline

Selection

Altitude Sickness

Anaphylaxis

Animal Bite

Animal or Human Bite Infection on

Antibiotic Follow-up Call

Ankle Injury

Anxiety and Panic Attack

Arm Injury

Arm Joint Swelling

Arm Pain

Asthma

Asthma Attack on Steroid Follow-up

Call

Athlete's Foot

Attention Deficit Hyperactivity Disorder

(ADHD)

Avian Influenza Exposure

В

Back Injury

Back Pain

Bad Breath

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Bee or Yellow Jacket Sting

Behavior Problems (Age 1-5)

Blisters

Blood and Body Fluid Exposure

Bluish Skin or Body Part (Cyanosis)

Body Piercing Questions

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Boil (Skin Abscess) on Treatment

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Bottle-feeding Questions

Breast Symptoms (Female) - After

Puberty

Breast Symptoms (Female) - Before

Puberty

Breast Symptoms (Male)

Breastfeeding - Baby Questions

Breastfeeding - Mother's Breast

Symptoms or Illness

Breastfeeding - Mother's Medicines

and Diet

Breastfeeding - Weaning Questions

Breastfeeding (CANADA version) -

Baby Questions

Breath-Holding Spell

Breathing Difficulty (Respiratory

Distress)

Breathing Noisy - Guideline Selection

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Bruises

Burns

C

Carbon Monoxide Exposure

Cast Symptoms and Questions

Cellulitis on Antibiotic Follow-up Call

Chest Injury

Chest Pain

Chickenpox - Diagnosed or Suspected

Chickenpox or Shingles Exposure

Child Abuse Suspected

Choking - Inhaled Foreign Body

Chronic or Complex Diseases

Circumcision Problems

Cold Exposure (Hypothermia)

Cold Sores (Fever Blisters)

Colds Without Cough

Coma

Concussion Follow-up Call

Confusion - Delirium

Constipation

Contraception - Birth Control Pills

Contraception - Birth Control Shot

(Depo)

Contraception - Emergency

Contraception - Implant

Contraception - IUD

Cough

COVID-19 - Diagnosed or Suspected

COVID-19 - Exposure

COVID-19 Vaccine Reactions and

Questions

Cracked or Dry Skin

Cradle Cap

Croup

Croup on Steroid Follow-up Call

Crying - 3 Months and Older

Crying - Before 3 Months Old

Cuts and Lacerations

D

Depression

Diabetes - High Blood Sugar

Diabetes - Low Blood Sugar

Diaper Rash

Diarrhea

Diarrhea Diseases from Travel

Diarrhea On Antibiotics

Difficult Call

Dizziness

Domestic Violence (Mother Abuse)

Drowning or Submersion Event

E

Ear - Congestion

Ear - Discharge

Ear - Foreign Body

Ear - Otitis Externa Follow-up Call Frostbite IV Not Running or Running Slowly Ear - Pulling At or Rubbing IV Site and Other Symptoms G Ear - Swimmer's Genital Injury - Female Ear Infection Follow-up Call Genital Injury - Male Jaundice - Child or Teenager Ear Injury GI Symptoms Multiple - Guideline Jaundice - Newborn Selection Ear Piercing Questions Jellyfish Sting Н Ear Tubes Follow-up Call Jock Itch Habit Problems of Childhood Earache K Hair Loss Earwax Buildup Knee Injury Hand-Foot-Mouth Disease **Eating Problems** Head Injury Ebola Exposure Leg Injury Headache Eczema Follow-up Call Lea Joint Swellina Hearing Loss or Change Elbow Injury Leg or Foot Swelling Heart Rate and Heart Beat Questions Electric Shock or Lightning Injury Leg Pain Heat Exposure (Heat Exhaustion and Eye - Allergy Lice Heat Stroke) Eye - Chemical In Heat Rash Limp Eye - Foreign Body Hepatitis A Exposure Lip Swelling Eye - Pus Or Discharge Hernia - Inquinal Low Body Temperature Questions Eye - Red Without Pus Hernia - Umbilical Lymph Node Infection on Antibiotic Eve - Swelling Follow-up Call **Hiccups** Eye Injury Lymph Nodes - Swollen Hip Injury Eye Pain and Other Symptoms Hives Eves - Dark Circles Under Marijuana Use or Problems Hoarseness Marine Animal Stings and Bites -Homicidal Threats or Attempts North America Face Injury Hot Tub Dermatitis Measles - Diagnosed or Suspected Face Swelling Human Bite Measles Exposure Fainting Hydrocele Medication - Refusal to Take Feeding Tube Questions Medication Question Call Fever - 3 Months or Older Immunization Reactions Medication Questions - Guideline Fever Before 3 Months Old Selection Impetigo (Infected Sore) Fifth Disease Meningitis Exposure Infection Exposure Questions Finger Injury Menstrual Cramps Infection On Antibiotic Follow-up Call Fingernail Infection Menstrual Period - Missed Or Late Influenza (Flu) - Seasonal Fire Ant Sting Mononucleosis Follow-Up Call Influenza (Flu) Exposure Fluid Intake Decreased Mosquito Bite Influenza (Flu) Follow-up Call Fontanel Bulging (Soft Spot)

Information Only Call - No Triage

Injury - Multiple Sites - Guideline

Selection

Insect Bite

Itching - Localized

Itching - Widespread

Food Allergy - Diagnosed

Food Reactions - General

Foreskin Care Questions

Food Poisoning

Foot Injury

Mosquito-Borne Diseases from Travel

Mouth Pain and Other Symptoms

Motion Sickness

Mouth Injury

Mouth Ulcers

Motor Vehicle Accident

MRSA Exposure Psychosocial Problems Sleep Problems - Parasomnias and **Nightmares** Mumps Exposure **Puncture Wound** Smoke and Fume Inhalation Mumps Follow-up Call Snakebite - North America Mumps Suspected Rash - Amoxicillin or Augmentin Solid Food (Baby Food) Questions Muscle Jerks - Tics - Shudders Rash - Guideline Selection Sore Throat N Rash - Purple Spots Or Dots Sores Nasal Allergies (Hay Fever) Rash - Widespread On Drugs Spells Nausea Rash or Redness - Localized Spider Bite - North America **Neck Injury** Rash or Redness - Widespread Spitting Up (Reflux) Neck Pain or Stiffness Recent Medical Visit For Illness Follow-Splint Symptoms and Questions up Call Needlestick STI - Guideline Selection Recent Medical Visit For Injury Follow-Neurologic Deficit up Call STI Exposure or Questions Newborn (Up to 3 Months) Acts Sick Rectal and Anus Symptoms Stingray Injury **Newborn Appearance Questions** Respiratory Multiple Symptoms -Stool - Soiling (Encopresis) **Guideline Selection** Newborn Rashes and Birthmarks Stools - Blood In Ring Stuck on Finger or Toe Newborn Reflexes and Behavior Stools - Unusual Color Ringworm Newborn Urine - Pink Or Brick-dust Strep Throat Exposure Roseola No Contact or Duplicate Contact Call Strep Throat Infection Follow-up Call S No Guideline Available Strep Throat Test Follow-up Call SARS Exposure Nose - Foreign Body Sty Scabies Follow-Up Call Nose Injury Substance Use or Problems Scarlet Fever Suspected Nosebleed Suicide Concerns Scorpion Sting - North America Sunburn Scrapes Opioid Use or Problems Super Glue Problems Scrotum Swelling or Pain Suture or Staple Questions Seizure With Fever Swallowed Foreign Body Pain Multiple Sites - Guideline Seizure Without Fever Selection Swallowed Harmless Substance Sexual Abuse Suspected Pale Skin Swallowing Difficulty Sexual Assault or Rape PCP Call - No Triage Sweating Shingles (Zoster) Penis-Scrotum Symptoms - After Swimmer's Itch - Lakes and Ocean Puberty Shoulder Injury Penis-Scrotum Symptoms - Before Sinus Infection Follow-up Call Puberty Tailbone Injury Sinus Pain or Congestion **Pinworms** Tear Duct Blocked Skin - Lump or Localized Swelling Pneumonia Follow-up Call Teething Skin Foreign Body Poison Ivy - Oak - Sumac Thrush Skin Glue Questions Poisoning Tick Bite Skin Injury Post-Hospitalization Follow-up Call Toe Injury Sleep Increased Post-op Incision Symptoms Toenail - Ingrown

Sleep Problems - Child Sleeps in a

Sleep Problems - Child Sleeps in a

Bed

Crib

Post-op Symptoms and Questions

Postpartum Depression

Pregnancy Questions

Toilet Training Problems

Tonsil-Adenoid Surgery

Tooth Extraction

Tooth Injury

Toothache

Transgender Health Concerns and Questions



Umbilical Cord - Bleeding

Umbilical Cord - Delayed or Early

Separation

Umbilical Cord - Discharge or Infected

Urinary Tract Infection Follow-up Call

Urination - All Other Symptoms

Urination Pain - Female

Urination Pain - Male

Urine - Blood In

Urine - Unusual Color or Odor

Urine - Wetting (Enuresis)



Vaginal Bleeding - After Puberty

Vaginal Bleeding - Before Puberty

Vaginal Foreign Body

Vaginal Itching (Irritation) - Before

Puberty

Vaginal Symptoms or Discharge -

After Puberty

Vaginal Symptoms or Discharge -

Before Puberty

Vision Loss or Change

Vomiting Blood

Vomiting on Meds

Vomiting With Diarrhea

Vomiting Without Diarrhea

W

Warts

Weakness (Generalized) and Fatigue

Wheezing - Other Than Asthma

Whooping Cough Exposure

Whooping Cough Follow-up Call

Worms - Other Than Pinworms

Wound Infection on Antibiotic Followup Call

Wound Infection Suspected

Wrist or Hand Injury

Inactive Telephone Triage Algorithms

Influenza (Flu) - CDC 2019 Flu on Call® SIMULATION

Inactive